

## 'Tis the Season for Special Activities and Events to Brighten the Holidays

In addition to the special family Thanksgiving Meal at November's end, Mission Care will become a winter wonderland with special Christmas decor and holiday entertainment throughout the month. Several com-

### UPCOMING ACTIVITIES

for our residents

**Thurs, Dec. 1, 3 p.m.** — Holiday Ornament Crafts

**Fri, Dec. 2, 6:30 p.m.** — Tree Trimming

**Mon, Dec. 5, 3 p.m.** — Jingle Bell Bingo/  
Door Decorating Contest

**Thurs, Dec 8, 10 a.m.** — Flu Vaccine and  
Medicare Part D Info Meeting (see reverse)

**Sat, Dec. 10, 3 p.m.** — Classical Guitar Concert

**Tues, Dec. 13, 11:30 a.m.** — Lunch at Tia  
Gladys Mexican Restaurant

**Fri, Dec. 16, 3 p.m.** — Holiday cookie baking

**Thurs, Dec. 22, 2:30 p.m.** — Christmas Party  
with Santa Claus (please note date change)

**Fri, Dec. 23, 10:30** — Tamale making with  
after school program

**Sun, Dec. 25 All Day** — Christmas coffee, Resi-  
dent Christmas Luncheon and movie

**Mon, Dec. 26, 3 p.m.** — Hannukah Party

munity groups will bring their musical talents to our residents and together sing Christmas carols.

Cindy Ayala, Activities Director, is the mastermind behind the packed calendar of events for December.

"I want the residents to feel like this is their home," Cindy said. "I want them to feel like they aren't missing out on any of the old traditions they love. We invite family and friends of our residents to come join us for any of these activities and share the joy in celebrating."



## HOLIDAYS 2005

### Formerly California Christian Home

New management and improved services:

- All Medicare & Medi-Cal certified beds
- 58 beds—16 Private rooms, 21 double occupancy rooms
- All rooms have electric beds, cable TV & private phone availability
- Full in-house rehab unit —PT, OT, ST
- 24 hour, 7 days a week admissions
- 16 hours RN, remaining 8 hours on-call
- Beautiful 5.5 acre campus shared with residential and assisted living

## OUR LEADERSHIP TEAM



**Theresa Elliott**  
**Director of Staff Develop-  
ment/MDS Coordinator,**

has extensive experience in the healthcare industry. Her wisdom and expertise comes from working with the special

olympics, emergency facilities, as a staff developer and psych nurse. A native from Texas, Theresa became an LVN 29 years ago. She is a life-long educator that also loves scary movies, southern BBQ, dancing and horse racing.



**Elizabeth Dardon**  
**Director of Nursing,**

is a seasoned RN for nearly 30 years with experience in multiple areas of healthcare. She is very meticulous regarding the nursing care along with her excel-

lent bedside manner. She loves coming to work everyday and strives to make each resident comfortable, healthy and happy.



**Bryce Porter**  
**Director of Public Relations/Ad-  
missions,**

received an undergraduate degree from BYU in Public Relations/Business and joined us two days later. Bryce has significant experience in marketing and media relations and has a strong passion for sports. He is also the

lone Portuguese speaker at the facility.



**"TRICK OR TREAT..."** Over 30 preschool school children came to Mission Care for a Halloween party. Our staff dressed up the residents and they hosted the children for a fun-filled day of candy, contests and singing in our dining room—which was transformed into a Haunted House!

## Mission Care & Kiwanis Help Protect Our Community Against Flu



All Mission Care residents and staff that consented, received the vaccination this season. In addition to taking care of our residents, Mission Care is joining forces with Kiwanis International as part a first-ever national program to promote flu education and vaccination called "THRIVE" (Tackling Health Risk of Influenza with Vaccinations & Education).

The flu vaccinations are free for all those with Medicare Part B and will be held on **Thursday, December 8, from 10 a.m. to 2 p.m., on the Mission Care campus.** The cost is \$20 for all other recipients. All interested are encouraged to reserve their vaccination over the phone with Bryce Porter (626-607-2411).



## Two Mission Care Leaders Honored

In October, Lisette Maico-Tan and Gloria Chavez were each recognized by Medic-1 Ambulance for their exemplary work. Lisette received the honor for her outstanding efforts in therapy and Gloria for her meticulous work in the business office.

## My Question Is...

### Can my loved one receive mail?

Definitely. Mail is delivered to residents personally on a daily basis except for weekends & holidays.

### Can my loved one smoke in the facility?

For the safety and welfare of all residents and staff, Mission Care & Rehabilitation Center is a non-smoking facility. The designated smoking area is in the north patio.

## Important Medicare Part D Information

The enrollment period for Medicare part D is from November 15 to May 15, 2006. Coverage begins January 1, 2006 for those beneficiaries who enroll in the program prior. After that, coverage begins on the first of the month after a beneficiary enrolls.

At the end of October 2005, CMS mailed a letter to nursing home residents with Medicare and full Medi-Cal coverage (full-benefit dually eligible beneficiaries). This letter explained that Medicare instead of Medi-Cal will start paying for their prescription drugs beginning January 1, 2006. The letter explained that if they do not enroll in a plan by December 21, 2005, Medicare will enroll them in a plan to make sure they do not miss a day of coverage. The letter will provide the beneficiary the name and contact information for the plan in which Medicare would enroll them.

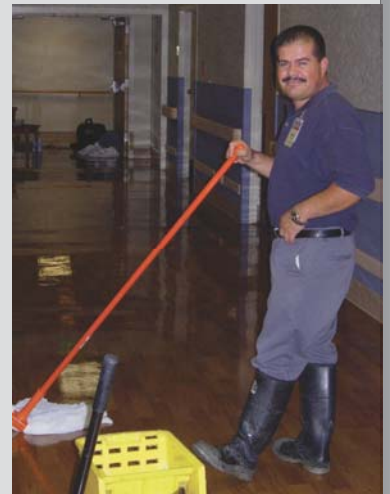
Residents with limited income and resources can apply for extra help paying for their prescription drugs. For more information on who can get extra help with prescription drug costs and how they may apply for that help, call the Social Security Administration @ 1-800-772-1213. Remember, Mission Care may request applications for the extra help. It is important to submit applications for the extra help for the new residents who are Medi-Cal pending. Those residents who received Supplemental Security Income (SSI) benefits, automatically qualify for the extra help and do not need to apply for it.

The following tools are available to assist beneficiaries to make an informed decision regarding the Medicare D Plans available: The Prescription Drug Plan Finder, [www.medicare.gov](http://www.medicare.gov) or call 1-800-633-4227. A handbook titled "Medicare and You in 2006" is available from state government and related sources.

## Moment of Truth

We are committed to providing world class quality care. We believe in going the extra mile to ensure an outstanding experience for residents, family and visitors. We recognize our staff members that help us exceed your expectations.

**Tomas Garcia, Maintenance Director**, has done a remarkable job in such a short amount of time. When you want something done right, you must do it yourself. When WE want something done right, we call Tomas. After searching unsuccessfully for a solution to fix the dining room floor, the decision was made to replace the entire floor. Luckily Tomas joined us and had the answer to our problem. In his own soft spoken yet confident manner, Tomas worked tirelessly for 12 hours through the night (so he would minimize the disturbance for residents and staff) following a full eight-hour day, and our brilliantly shining floors are the result. The representative from CleanSource said that it is the most extraordinary change between before and after results he'd ever seen. Some staff started calling him "Santo Tomas" because of the miraculous change in the floors. Other longtime employees said that the floor shines more than it did when it was originally installed! Some guests have asked if he would be interested in refinishing the floor in their kitchens and churches! This is typical of Tomas and the high quality of work that we have grown to love and admire. He quietly and happily attends to all of the maintenance needs of our residents and staff.



**If you know of a "moment of truth" when we went the extra mile, please share it with us so we can appropriately honor our staff members.**